



General terms and conditions of Henkel Italia S.r.l. - General Sales (December 2019)

- 1) In case of dishonoured payment within the terms of agreement, the Company will issue bank bills for the due gross amount of the possible currency discounts. The amount is increased in overdue interests that are equal to the passive ones granted by banks and in cashing expenses.
- 2) The goods are shipped according to Incoterm indicated on the invoice, provided that the delivery is meant Free sideboard of the truck and unloading at the place of delivery is in the responsibility and in charge of the buyer.
- 3) The Buyer accepts completely the executions (even partial) of the orders present in the invoice and however the immediate goods delivery, if in the orders no date is indicated.
- 4) In the case goods are not collected, transport expenses or any other type of expenses are to be paid by the Buyer.
- 5) Complaints after the delivery will be not valid, if they are not indicated with written reserve on the relative document or on a letter addresses to the Company WITHIN 15 DAYS FROM THE INVOICE RECEIVING.
- 6) Payments by check are valid only if the check is exclusively register on Henkel Company.
- 7) FOR ANY CONTROVERSY THE COURT OF COMPETENT JURISDICTION IS THE ONE OF MILANO.